

WCPR Community Activities Division

Children's Theatre Programs

2021 Protocols - Parent Q&A

Please note that all participants in Children's Theatre Programs are expected to adhere to these protocols. Please read them thoroughly and go over them with your child(ren).

Q: What should my child bring to class/rehearsal?

A: Students should bring their own (labeled with name) pre-filled water bottle to use and a mask. Students should wear comfortable clothes and shoes ready for movement.

Q: What should I do if my child is not feeling well or has been quarantined?

A: Please keep your child home if s/he is not feeling well or is exhibiting any symptoms of Covid-19. Also, if your child has been told to quarantine due to possible exposure to Covid-19, please keep them home until their quarantine is over. Please contact your child's instructor as soon as possible to let them know if your child will miss a class/rehearsal.

Q: Will there be a temperature check at the door?

A: Yes, anyone entering a Williamson County Parks & Recreation building will have a temporal scan upon entering the building (must be under 100.4) and need to answer a series of questions provided by the health department upon entry as well. If feeling ill, please stay home.

Q: What is the current drop off/pick up procedure?

A: **Drop Off:** Please do not arrive any earlier than 10 minutes prior to the start of class/rehearsal. Please park in parking lot and line up on the social distancing markers at the front entrance to the applicable facility. Everyone will need to wear a mask please. A WCPR employee will be at the door to take temperatures of all participating children and parents (must be below 100.4). You must walk your child to the door of the classroom/rehearsal space and check them in. Children under 16 years old are not allowed to enter a WCPR facility without an adult.

Pick Up: Participants must be checked out at the classroom door to the rehearsal space by an adult (inside the WCPR facility). Please do not arrive earlier than 10 minutes prior to the end of rehearsal and please socially-distance while waiting for the class/rehearsal to be dismissed.

Q: Are instructors and students required to wear masks during class/rehearsal?

A: Yes, masks must be worn unless your child has a medical exemption. (Please present copy of medical exemption.) Staff and directors will be required to wear masks at all times also. Clear face shields (provided by WCPR) must be worn during performances.

Q: What measures are being taken to keep the facility clean and safe?

A: We are sanitizing all door handles, restroom, equipment and supplies used before and after every class. Hand sanitizer will also be available to all students entering and exiting the classroom/theatre. Staff will keep the students at a safe social distance from each other as much as possible during classes/rehearsals and participants should keep their masks on at all times.

Q: Will I be required to stay in the facility while my child is in class/rehearsal?

A: No, but we do require that a parent/guardian remain available to be contacted at the phone number collected through registration and be able to get to the location within 30 minutes. In order to use the space that we have for classes/rehearsals and maintain social distancing, there is not room for parents to wait for their children at our facilities.

Q: How will you contact the parents if their child needs them?

A: We will collect the name & phone number of the parent/guardian during registration. We will call that number in the event a parent is needed. Please indicate the best number to reach you for the emergency number in the registration system. The parent must report to the rehearsal location/theatre immediately if called.

Q: What if the CDC/State/County guidelines at the time of performances recommends against live performances?

A: We plan for the final performances to be live with socially-distanced small audiences, but if current CDC/State/County recommendations regarding the Covid spread do not permit that, we will video a performance without an audience and provide a link to participants.

Q: What is the refund policy?

A: A withdrawal must be submitted by email to the supervisor of the program. A refund check or credit to the parent's account can be given if the withdrawal request is made 3 or more days before the class start date. A credit to the parent's account can be given if the withdrawal request is made between 1-3 days before the class start date. No refunds or credits will be given once class has begun.